

I) RM50 Touch 'N Go e Wallet

Terms and Conditions

This reward of RM50 Touch 'N Go e-Wallet is provided by Berjaya Sompo Insurance Berhad ("BSIB") in accordance with the terms and conditions ("**Terms and Conditions**") stated herein.

ELIGIBILITY

1. The 'Eligible Participants' refers to an existing Private Car Motor Comprehensive Policyholder of BSIB.
2. Participants or the authorized drivers who met with an accident involving a vehicle which was insured with BSIB under a Private Car Motor comprehensive policy.
3. 'Vehicle' refers to a motorcar for private use only & excludes commercial lorries, special type vehicles, heavy duty vehicles and motorcycles.
4. Participants or the authorised drivers contact BSIB's Rakan Auto (RA) Call Center's hotline at 1800 18 8033 or 1800 18 8011 (Mazda cars) to tow the car from the accident scene.

PRIZES

1. Upon the towing of the vehicles, participants will receive a RM50 Touch 'N Go e-Wallet within 3 working days.
2. BSIB reserves the right to substitute the Prize with another prize of equivalent value at any time at its absolute discretion.
3. Prizes are not transferable, non-refundable and not exchangeable for cash.

GENERAL TERMS AND CONDITIONS

1. Participants shall read these Terms and Conditions before participating.
2. By participating in this Campaign, Participants shall be deemed to have read, understood, accepted and agreed to be bound by the Terms and Conditions of the Campaign.
3. BSIB reserves the right to vary, postpone or re-schedule the dates of the Campaign or extend the Campaign Period at its sole discretion.
4. BSIB may terminate or suspend the reward at any time at its absolute discretion in which case, BSIB may elect not to award any Prize. Such termination or suspension will not give rise to any claim by the Participants. If the Campaign is resumed by BSIB, Participants shall abide by BSIB's decision regarding resumption of the Campaign and disposition of the prizes.
5. Participants shall not be entitled to claim any compensation from BSIB for any losses and damages suffered or incurred, either directly or indirectly, due to any representations, amendments, alterations or modifications of the Terms and Conditions of the Campaign, including cancellation, termination or suspension of the Campaign, which remains at the sole discretion of BSIB.
6. BSIB's decision on all matters relating to the Campaign shall be final, conclusive and binding on the Participants and no appeal against its decision will be entertained.
7. All information, including personal information or data submitted to BSIB in connection with the Campaign will only be used for the purposes set out in and treated in accordance with

these Terms and Conditions, the Personal Data Protection Act 2010 and BSIB's Privacy Notice, which is available at <https://www.berjayasompo.com.my/page/privacy-notice>.

8. By participating in the Campaign, Participants consent and agree that BSIB is entitled to collect, process and use the personal data submitted for the purpose of the Campaign, including publishing the Participant's personal data (e.g., name, email address and photo) for publicity, promotional and advertising purposes of the Campaign ONLY, without any compensation or need for prior notification to Participants.
9. BSIB will take all reasonable precautions to ensure that any third-party service provider involved in the Campaign keeps the Participant's personal data secure and dealt with in accordance with the Personal Data Protection Act 2010 and BSIB's Privacy Notice.
10. Participants shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including death) resulting from their participation in this Campaign, redemption and/or usage of the Prizes and BSIB shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.
11. BSIB shall not be responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorised access to, or alteration of, user or member communications, or any problems or technical malfunction of its website, any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the internet and/or website.
12. These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia.

CAMPAIGN MECHANICS

1. The Campaign shall commence on 01/05/2022 and will end on 30/06/2022, 11.59pm ("End Date"), both dates inclusive ("Campaign Period").
2. Participants involve in an accident and contact Rakan Auto to provide towing service during the Campaign Period.
3. All costs and related expenses incurred to participate in the Campaign and to redeem the Prizes are the sole responsibility of the Participant.

DISQUALIFICATION

1. BSIB reserves the right to disqualify Participants (at any stage of the Campaign) if:
 - a. the Participant is ineligible or does not meet the Eligibility Criteria;
 - b. the Participant breaches any of these Terms and Conditions, other rules and regulations of the Campaign or violates any applicable laws or regulations; or
 - c. in BSIB's sole determination, it believes that the Participant attempted to undermine the operation of the Campaign by fraud, cheating or deception.
2. In the event of a disqualification after the Prize has been awarded, BSIB reserves the right to demand for the return of the Prize from the disqualified Participant.

II) Waiver of Police Report

1. The waiver of police report is given merely for claim processing purposes and on the basis that fulfils the following criteria:
 - A vehicle involved in a **single vehicle accident**;
 - Single vehicle accident is referring to an accident where it involves only policyholder's vehicle and the said accident neither cause any damages to third parties' properties nor injuries to third parties;
 - The vehicle was insured with Berjaya Sompo 's motor policy at time of the accident; and
 - Policyholder / driver contacted Berjaya Sompo's Rakan Auto Call Center ("Call Center") for towing the accident damaged vehicle.

2. Policyholder/Driver will need to provide the following details to the call center for verification purposes:
 - Driver Name
 - Vehicle number
 - Current location
 - Contact number
 - Brief circumstances of the accident

3. The tow truck operator will take photos of the scene of accident and the damaged vehicle when arriving at the scene prior to tow the vehicle to a workshop.

4. Policyholder / Driver will need to provide a copy of the following documents to the workshop for claims submission:
 - Duly completed and signed Claim form (Claim form will be provided by the workshop)
 - Driver's Identity Card & Driving License
 - Policyholder's Identity Card
 - Vehicle Registration Card
 - Business Registration Form (for company vehicle)

5. Berjaya Sompo will process the claim upon receiving the claims documentation from the workshop.

For more information and further clarification, please contact us at 1800 88 9933.