

# THE GOOD RIDERS: MOTOCHECK CAMPAIGN 2024 TERMS AND CONDITIONS

The Good Riders: MotoCheck Campaign 2024 ("Campaign") is organised by Berjaya Sompo Insurance Berhad ("BSIB") and iMotorbike World Sdn Bhd ("iMotorbike") by the terms and conditions ("Terms and Conditions") stated herein.

## **ELIGIBILITY CRITERIA**

- 1. The Participant must be residing in Malaysia, aged eighteen (18) years and above and hold a valid motorcycle driving license in Malaysia.
- 2. Persons who have committed or who are suspected of having committed any fraud, unlawful or wrongful acts in relation to any business conducted with BSIB during the Campaign Period, are <u>NOT</u> eligible to participate in the Campaign.
- 3. Participants may be required to submit further proof of their eligibility within such timeframe as may be required by BSIB, failing which BSIB shall be entitled to disqualify the Participant.
- 4. Eligible participants exclude employees of BSIB & iMotorbike.

## **GENERAL TERMS AND CONDITIONS**

- 1. Participants shall read these Terms and Conditions before participating.
- 2. By participating in this Campaign, Participants shall be deemed to have read, understood, accepted and agreed to be bound by the Terms and Conditions of the Campaign.
- 3. BSIB reserves the right to vary, postpone or re-schedule the dates of the Campaign or extend the Campaign Period at its sole discretion.
- 4. BSIB may terminate or suspend the Campaign at any time at its absolute discretion in which case, BSIB may elect not to award any Prize. Such termination or suspension will not give rise to any claim by the Participants. If the Campaign is resumed by BSIB, Participants shall abide by BSIB's decision regarding the resumption of the Campaign and disposition of the Prizes.
- 5. Participants shall not be entitled to claim any compensation from BSIB for any losses and damages suffered or incurred, either directly or indirectly, due to any representations, amendments, alterations or modifications of the Terms and Conditions of the Campaign, including cancellation, termination, or suspension of the Campaign, which remains at the sole discretion of BSIB.



- 6. BSIB's decision on all matters relating to the Campaign shall be final, conclusive and binding on the Participants and no appeal against its decision will be entertained.
- 7. All information, including personal information or data submitted to BSIB in connection with the Campaign will only be used for the purposes set out in and treated by these Terms and Conditions, the Personal Data Protection Act 2010 and BSIB's Privacy Notice, which is available at https://www.berjavasompo.com.my/page/privacy-notice.
- 8. By participating in the Campaign, Participants consent and agree that BSIB is entitled to collect, process and use the personal data submitted for the Campaign, including publishing the Participant's personal data (e.g., name, email address and photo) for publicity, promotional and advertising purposes of the Campaign ONLY, without any compensation or need for prior notification to Participants.
- 9. BSIB will take all reasonable precautions to ensure that any third-party service provider involved in the Campaign keeps the Participant's personal data secure and dealt with by the Personal Data Protection Act 2010 and BSIB's Privacy Notice.
- 10. Participants shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including death) resulting from their participation in this Campaign, redemption and/or usage of the Prizes and BSIB shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.
- 11. The Campaign will be conducted in the English language.
- 12. BSIB shall not be responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorised access to, or alteration of, the user or member communications, or any problems or technical malfunction of its website, any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the internet and/or website.
- 13. These Terms and Conditions shall be governed by and construed by the laws of Malaysia.



#### CAMPAIGN MECHANICS

- 1. The Campaign shall commence on 01 July 2024 and will end on 15 October 2024, 11.59 pm ("End Date"), both dates inclusive ("Campaign Period").
- 2. The voucher redemption period shall commence from 1 August 31 October 2024, 9am 10am, Monday Sunday (excluding Public Holidays) at the selected iMotorbike workshop located at 12, Jln Perpustakawan U1/62, Kawasan Perindustrian Temasya, 40150 Shah Alam, Selangor.
- 3. All costs and related expenses incurred to participate in the Campaign and to redeem the voucher are the Participant's sole responsibility.

#### **ELIGIBILITY REQUIREMENT**

1. Download and sign up for the MySOMPO app via Google Play Store or Apple App Store. Fill out the form on MySOMPO app to participate. Wait for an email confirmation from Berjaya Sompo at marketing@bsompo.com.my to see if you are eligible.

#### **REDEMPTION PROCESS**

- 1. Participants must select the redemption date via the form in the MySOMPO app. In the event that the redemption date is full, iMotorbike will contact the participant to reschedule. Please note that an oil filter is not included in this campaign. Participants may bring their own or purchase one during their visit to iMotorbike.
- 2. To redeem the voucher at iMotorbike, participants must present their IC and driving license, motorcycle plate number (as per the submitted form), and the official email confirmation from Berjaya Sompo at <a href="mailto:marketing@bsompo.com.my">marketing@bsompo.com.my</a> during the redemption period.

# **VOUCHERS**

- 1. A total of 250 participants stand a chance to receive ONE (1) voucher worth of RM50 (For engine oil replacement and bike inspection only, additional costs to be borne by the participant) during the Campaign and Redemption Period on a first-come, first-served basis.
- 2. Each participant who fulfills the above-mentioned requirements can only redeem ONE (1) voucher per participant per vehicle only.
- 3. The voucher redemption must be made within the redemption date. It will be the Eligible Participants' responsibility to utilise the voucher before the redemption period is over.
- 4. BSIB shall not be held responsible for any voucher which is lost, stolen or damaged during such electronic transmission.
- 5. BSIB reserves the right to alter, add, cancel, or substitute the voucher with an alternative of similar value at any time with or without prior notice.

6. The voucher cannot be exchanged for cash or other similar value e-vouchers.

#### NOTIFICATION OF REDEMPTION

- 1. An announcement will be sent to the Eligible Participants within 1 week after the submission through the following communication channels:
  - Email notification: marketing@bsompo.com.my
- 2. BSIB reserves the right to change or postpone the Notification Date, to any other date after the Campaign period at its absolute discretion.

#### DISQUALIFICATION

- 1. BSIB reserves the right to disqualify Participants and/or revoke the voucher (at any stage of the Campaign) if:
  - (a) the Participant is ineligible or does not meet the Eligibility Criteria Requirements;
  - (b) the Participant breaches any of these Terms and Conditions, other rules and regulations of the Campaign or violates any applicable laws or regulations; or
  - (c) in BSIB's sole determination, it believes that the Participant attempted to undermine the operation of the Campaign by fraud, cheating or deception.
- 2. In the event of a disqualification after the voucher has been awarded, BSIB reserves the right to demand from the disqualified Participant the return of the voucher or another Prize of equivalent value, should the Prize have been fully utilised.

To find out more about the campaign, please visit https://www.berjayasompo.com.my