

## Product Disclosure Sheet

# Ultima Care Personal Accident

(Please read this Product Disclosure Sheet before you decide to take out this insurance. Be sure to also read the general terms and conditions.)

### 1. What is this product about?

This Policy provides 24 hours worldwide coverage for death and bodily injury caused by accident.

### 2. Who can be Insured?

All Malaysians, Permanent Residents, Student Pass Holders or Employment Pass Holders/Work Permit Holders legally employed in Malaysia, and their spouse and children.

#### Age Eligibility

Adult: Aged below seventy (70) years old.

Children: Aged above thirty (30) days and below eighteen (18) years of age or up to twenty-three (23) years old if studying full-time in a recognized institution.

#### Family Plan

This plan will cover you, your legal spouse and all your unemployed and unmarried children.

### 3. What are the covers / benefits provided?

The basic benefits covered by this Policy include:

- Personal Accident
- Renewal Bonus
- Double Indemnity
- Personal Liability

**Note: Please refer to the Policy Contract for details of the benefits and coverage.**

### 4. What is the Period of Cover and Renewal Option?

Duration of cover is for one (1) year. You need to renew your Policy annually.

### 5. How much premium do I have to pay?

The total premium payable may vary depending on your occupational class, choice of plan and our underwriting requirements.

**Example:**

Occupation Class	Coverage	Annual Premium (RM)		
		Plan 1	Plan 2	Plan 3
Class 1 & 2	Self Only	60.00	119.00	164.00

#### Included in the Premium (RM)

Commission to the insurance intermediary (if any)

Occupation Class	Coverage	Amount (RM)		
		Plan 1	Plan 2	Plan 3
Class 1 & 2	Self Only	15.00	29.75	41.00

### 6. Note: The premium rate is subject to change upon renewal, it varies depending on your claim experience.

#### What are the fees and charges that I have to pay?

Type	Amount
Service Tax	8% of premium
Stamp Duty	RM 10.00

Included in the premium	Amount
Commission to the insurance intermediary (if any)	25% of premium

### 7. What are some of the key terms and conditions that I should be aware of?

#### Duty of Disclosure

##### Consumer Insurance Contract

Pursuant to Schedule 9 of the Financial Services Act 2013, you must take reasonable care to ensure that all your answers to the questions are to the best of your knowledge, full, complete, correct and honest. You also have a duty to inform us of any change in the

details or information given to us before we issue the Policy to you, or before you renew or change any of the terms of your Policy. If you fail to do so, your Policy may be cancelled or treated as if it never existed, or your claim may be rejected or not fully paid.

#### **Non-Consumer Insurance Contract**

Pursuant to Schedule 9 of the Financial Services Act 2013, if you are applying for this insurance for purposes of your trade, business or profession, you have a duty to disclose any matter you know to be relevant to our decision in accepting the risks and determining the rates and terms of your insurance. You also have a duty to inform us of any change in the details or information given to us before we issue the Policy to you, or before you renew or change any of the terms of your Policy. If you fail to do so, your Policy may be cancelled or treated as if it never existed, or your claim may be rejected or not fully paid.

- **Change in Risk**

If there are changes occur at any time or from time to time, and materially vary any of the facts provided at the date of the proposal, you shall give notice in writing to us within seven (7) days from the date of change and shall pay additional premium if it is required.

- **Cash Before Cover**

Full premium must be paid before the effective date of the Policy.

- **Premium Payment**

Payment can be made by Cash, Cheque, Debit Card, Credit Card or Online Payment (whichever is applicable) to Berjaya Sampo Insurance Berhad. Please keep a receipt of the premium paid as the proof of payment for future reference.

- **Claims Procedure**

Written notice must be given to us within thirty (30) days from the date of occurrence. You may submit your claims by emailing us at [customer@bsompo.com.my](mailto:customer@bsompo.com.my) or visit any of our branches nationwide.

Only Death or Permanent Disablement will be payable if you reside or travel outside Malaysia, Singapore, Brunei and Thailand for more than ninety (90) consecutive days.

**Note: This list is non-exhaustive. Please refer to the Policy Contract for the full list of terms and conditions.**

#### **8. What are the major exclusions under this Policy?**

This Policy does not cover losses which are specifically excluded under the Policy, for example, pre-existing medical condition or mental defect, suicide or attempted suicide, intentional self-injury, and influence of alcohol or drug, etc.

**Note: This list is non-exhaustive. Please refer to the Policy Contract for the full list of exclusions.**

#### **9. Can I cancel my Policy?**

You may cancel your Policy by giving us a written notice. Upon cancellation, we will retain minimum premium of RM60.00, and refund the pro-rated premium to you. However, premium will not be refunded if there was a claim paid or submitted to us during the Policy period.

#### **10. What do I need to do if there are changes to my contact/ personal details?**

It is important that you inform us of any change in your contact/ personal details to ensure that all correspondence reach you in a timely manner. You may inform at our branches or Customer Service Centre.

#### **11. Where can I get further information?**

Should you require additional information or have any queries about Personal Accident Insurance, please contact our Customer Service Centre during the operating hours from 8:30 am to 5:00 pm (Monday-Friday) at 03-2170 7300 or call our Toll Free number stated at the bottom of this page.

#### **12. Other similar types of General Insurance products available?**

Ultima V3.

Please visit [www.berjayasompo.com.my](http://www.berjayasompo.com.my) for more details.

#### **IMPORTANT NOTE:**

YOU ARE ADVISED TO NOTE THE SCALE OF BENEFITS FOR DEATH AND DISABLEMENT IN YOUR INSURANCE POLICY.

YOU MUST NOMINATE AT LEAST ONE NOMINEE AND ENSURE THAT YOUR NOMINEE (S) IS/ARE AWARE OF THE PERSONAL ACCIDENT POLICY THAT YOU HAVE PURCHASED. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT OUR COMPANY DIRECTLY FOR MORE INFORMATION. YOU SHOULD SATISFY YOURSELF THAT THIS POLICY WILL BEST SERVE YOUR NEEDS.

The information provided in this Product Disclosure Sheet is a brief summary for quick and easy reference. The exact terms and conditions that apply are stated in the Policy Contract.

Berjaya Sampo Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.

The information provided in this disclosure sheet is valid from 1 March 2024.